

## Slypod APP Problems and Solutions

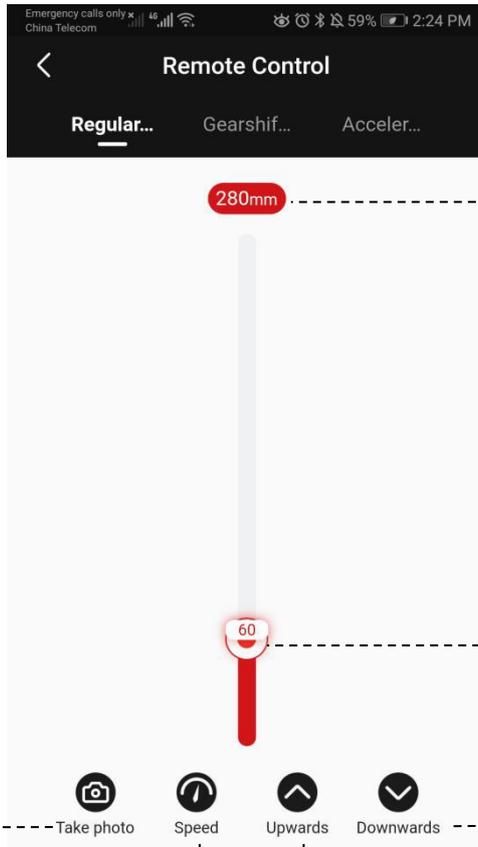
Failure Descriptions	Failure Causes	Solutions
App Download Address	/	International: App Store、Google Play or MOZA Master on the official MOZA website
Latency of App during operation equipment	Weak Bluetooth Signal	The Slypod's data is displayed in the App in real-time. Long distance may cause Bluetooth latency. The control distance for App is about 3-8 meters. For best performance use the App within range of the Slypod.
Connected to App. Limited Slypod physical button functions	The + and – button does not function	When the Slypod is connected to the App button functions on the Slypod will not function. The Power button will function. The physical button can be used when the App is idle for 5-10 seconds.
App functionality partially ineffective	Mismatching of firmware or App version	Upgrade the App and Slypod to the latest firmware version
Update failure or Update freezing	Bluetooth disconnection	To update the Slypod, connect the Slypod to the power cable for charging. The distance between the phone and Slypod should not exceed 0.5m/1.5ft during the updating process. iOS update can take 3-4 minutes . Android takes about 8-10 minutes. If the update fails, please plug in the power cable and update again until the update succeed. Please keep the App in the update menu, do not lock the screen, and or power off the Slypod.
Failure to search for Bluetooth device	Too great the distance between Bluetooth and Slypod	The control distance for App is about 3-8 meters/10-26 feet. Long distances may cause connection failure or disconnection.
Failure of connection to the device	Spotty Bluetooth signal	Make sure you are using the latest App version and that App permission is open. Try restarting the device/App, and then try reconnecting again. Note place the Slypod and phone close to each other.

Failure to control operations of the Slypod	Bluetooth disconnection/version mismatching	The control distance for App is about 3-8 meters/10-26 feet. If the phone and Slypod are to faraway this will cause connection failure or disconnection. Please do not exceed the distance between the phone and the device during use.
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## Slypod APP Operating Instructions

Version1.2.0

UI Mark	Operating Instruction	Regular Mode
Upwards (Extending)	Hold	Slypod will extend 280m/15 inches. Press the Upwards button to make the Slypod extend, release the button and the Slypod will stop moving.
	Double Tap	Double tap to make the Slypod extend automatically, press again to stop moving.
Speed		Set the moving speed of Slypod
Downwards (retracting)	Long Press	Slypod will retract a 280mm. Hold the Downwards button to make the Slypod retract, release the button and the Slypod will stop moving.
	Double Tap	Double tap to make the Slypod move downwards automatically, press again to stop moving.
Red Operating Point		Drag the red operating point from starting point to any position, the Slypod will follow the red operating point to the relative position.
Take photo		Press 'Take Photo' and the Slypod will activate the camera's shutter. (Camera connection cable sold separately, check the Slypod's camera connection compatibility chart to confirm if your camera is supported )



( The total travel distance of Slypod is 280mm/15in)

**Red Button**

( Displays the current moving distance of Slypod 60mm)

**“Take Photo” Button**

( Press the button to release the camera’s shutter. (Camera connection cable required)

**Downwards Button**

(Hold the button to retract the Slypod, release to stop the movement )

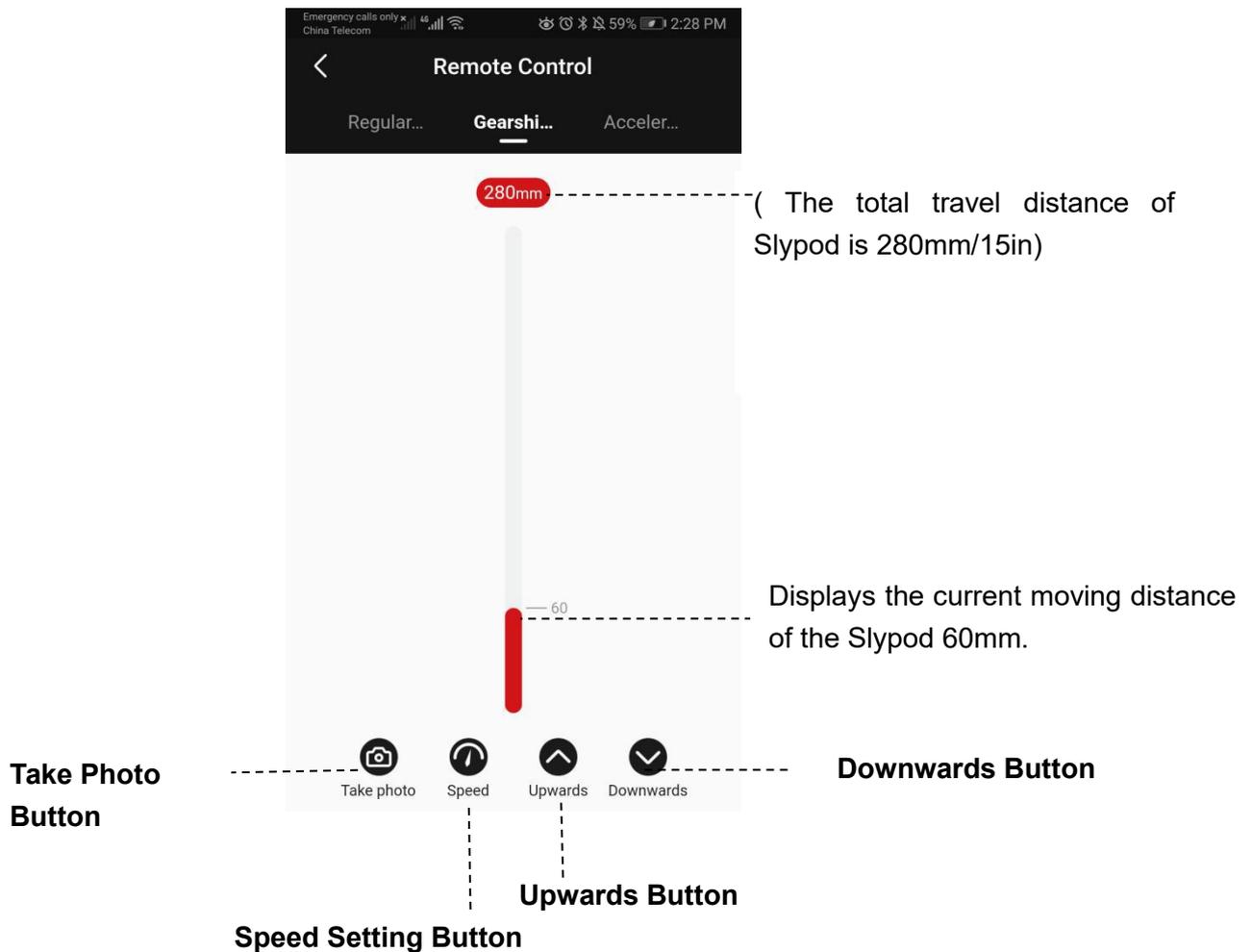
**Upwards Button**

(Hold the button to extend the Slypod and release to stop the movement )

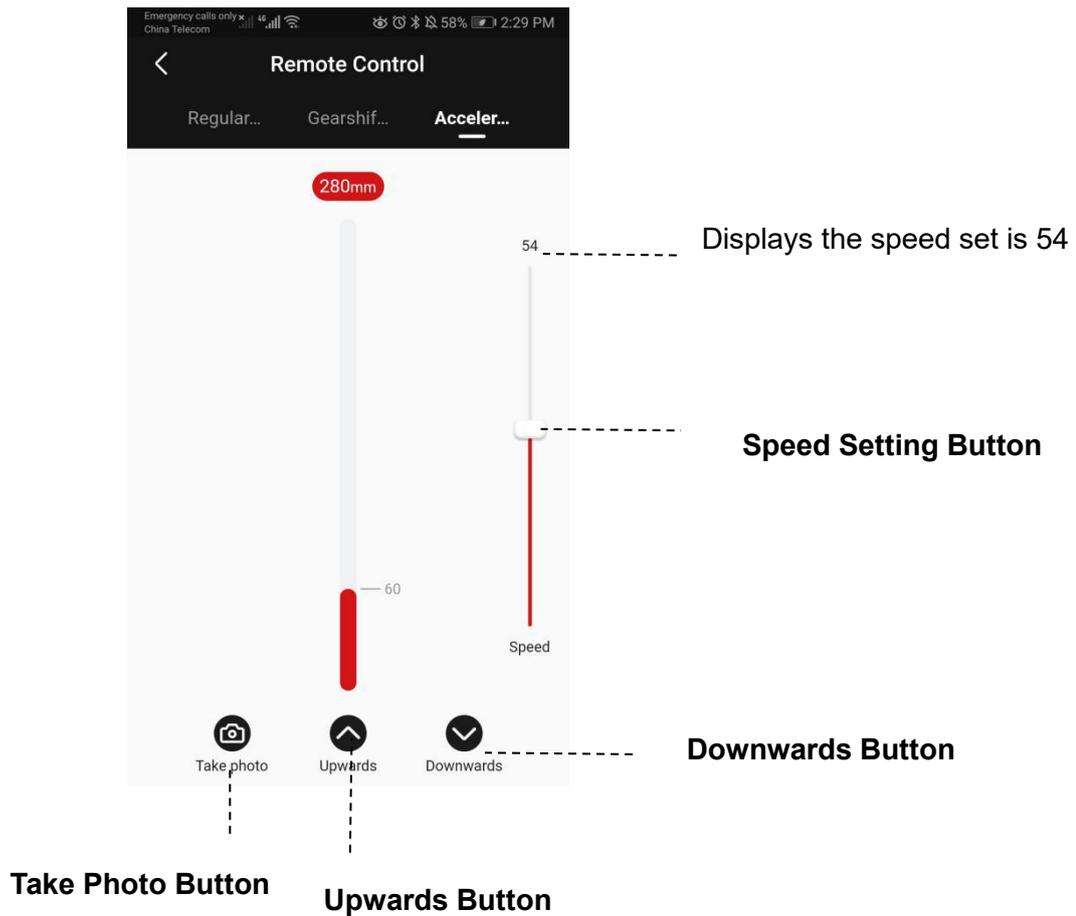
**Speed Setting Button**

( Set the moving speed of the device)

UI Icon	Operating Instruction	Gearshift Mode
Upwards (Extending)	Tap once	Set the Slypod to extend automatically, tap again to stop moving.
Downwards (Retracting)	Tap once	Set the Slypod to retract automatically, press again to stop moving.
Take Photo	Tap once	Tap 'Take Photo' to release the camera's shutter.. (Camera connection cable sold separately, check the Slypod's camera connection compatibility chart to confirm if your camera is supported)

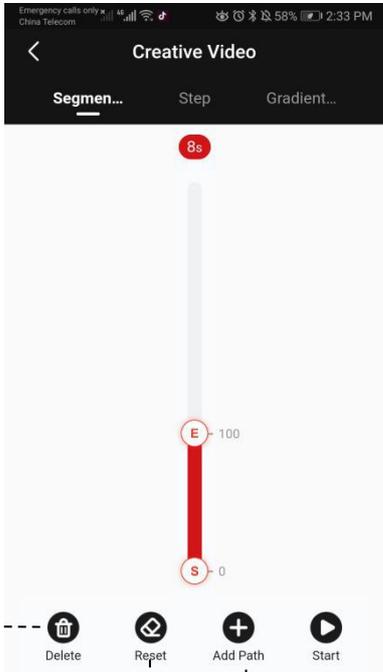


UI Icon	Operating Instruction	Acceleration Mode
Upwards (Extending)	Tap once	Set the Slypod to extend automatically, tap again to stop moving.
Downwards (Retracting)	Tap once	Set the Slypod to retract automatically, tap again to stop moving.
Speed	Slide	Slide the white setting button during the operation of the Slypod ( The speed refers to the final position )
Take Photo	Press once	Tap 'Take Photo' to release the camera's shutter.. (Camera connection cable sold separately, check the Slypod's camera connection compatibility chart to confirm if your camera is supported)



UI Icon	Operating Instruction	Segmentation Mode
Path Number	Tap once	Tap the Path Number, enter a time in seconds
Delete	Tap once	Tap Delete icon to delete the selected path (Selected path is shown in a darker shade of red)
Reset	Tap once	Tap Delete icon to delete the selected path (Selected path is shown in a darker shade of red)
Add Path	Tap once ( Two icons appear alternately)	Tap to Add Path icon to add to the path, You can add up to 5 paths.
Confirm Path		See Figure 3. After you Confirm the path. A moving time is available to set. Tap the Confirm icon to add the next path.
Start	Tap once	See Figure 4. After you click the Start icon. Once you start the delay time, the device will start after the setting time is over. It will enter the page of Segmentation time-lapse after the countdown, and you can control the camera to shoot photos by clicking the red circular area in the middle. (Camera connection cable sold separately, check the Slypod's camera connection compatibility chart to confirm if your camera is supported)
S	Slide the S icon to set the starting point of the path	Set the starting point of the path (The graphic represents the path of travel)
E	Slide the E icon to set the end point of the path	Set the end position of the path (The graphic represents the path of travel)  For the first path slide the S operating point and the E operating point to any position to set the starting position and ending position. Slide the E operating point to set the ending position of the second, third, fourth or fifth path. The starting point of the following path will be the end position of the previous path.

## Feature 1



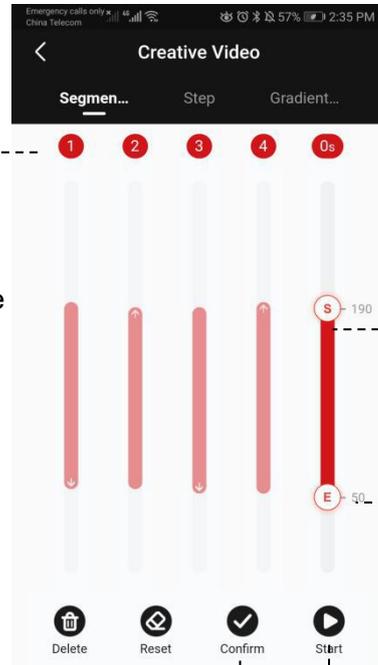
**Delete Icon**  
(Tap to delete the path)

**Reset Icon**  
(Tap to reset all the path)

**Add Path Icon**  
(Tap to add the path)

**Path number**  
( Tap the Path number, See Feature 3 for time setting)

## Feature 2

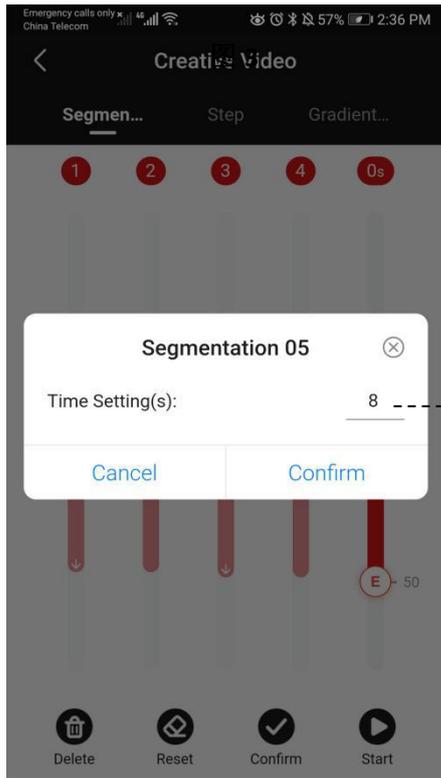


**Confirm icon**  
(Tap Confirm icon to add another path.)

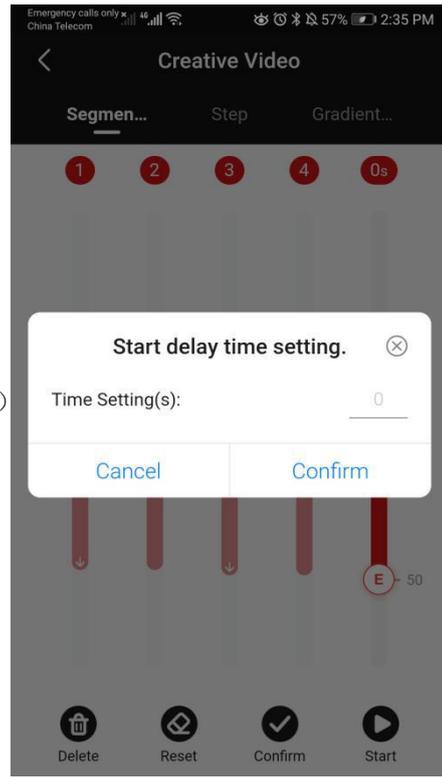
**End point**  
(Slide the E icon to set the end point of the path)

**Start point**  
(Slide the S icon to set the starting point of the path)

**Start icon**  
(Tap to start running the stored path settings)

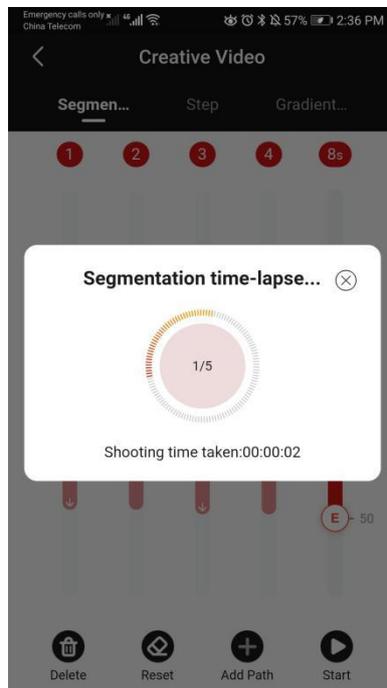


Time setting (s)



**Feature 3**

**Feature 4**



**Feature 5**

## Step Mode

Tap to set Travel Distance, Frame Number, Cycle Setting, Exposure Time, Interval Time, FPS, After the setting is completed, click Start, the device will run the segmentation mode according to the stored setting. The interface will display the Total Shooting Time, Video Duration, and Number of Photos according to the settings.

UI Icon	Operating Instruction	Step Mode
Travel Distance	Tap to enter Travel Distance  Tap “+”(Increase)  Tap “-”(Decrease)  (Distance 1 mm/3.2ft)	Set the travel distance of Slypod’s one-way movement, the maximum travel distance is 280mm/15in.  “-”decrease the Travel Distance  “+”increase the Travel Distance
Frame Number	Tap to enter Frame Number  Tap “+” (Increase) or “-” (Decrease) (Interval 1, Minimum 1, Maximum 560)	The number of photos to be taken within each one-way movement. An extended travel distance can take a minimum of 1 photo and shoot a maximum of 560 photos.
Cycle Setting	Tap to enter Cycle Setting  Tap “+”(Increase-extension)  Tap “-”(Decrease-retraction)  (Interval 0.5)	Displays the number of extensions/retractions of Slypod. The default settings, see photo1. Photo 1, represents the total extension, and photo 2 represents extension/retraction. 1.5 represents extension/half retraction. Every 0.5 cycle setting is a unit.

Exposure Time	<p>Tap to enter Exposure Time</p> <p>Tap “+”(Increase)</p> <p>Tap “-”(Decrease)</p> <p>( Adjustable interval 0.1 s )</p>	<p>a. Camera exposure time. The data must be within the camera’s shutter parameters. The shutter parameters need to be set by the user to desired exposure.</p> <p>b. It is recommended to set the exposure time to 0.5 seconds longer than the camera shutter time. ( The minimum exposure time is 0.5s)</p>
Interval Time	<p>Tap to enter Interval Time</p> <p>Tap “+”(Increase)</p> <p>Tap “-”(Decrease)</p> <p>( Adjustable interval 0.1 s )</p>	<p>The time between each triggered shot. This data will affect the movement speed of the Slypod. The larger the interval time, the slower the movement, and the range of movement is fixed.</p> <p>(Travel Distance/ Frame Number= Single Distance)</p>
FPS	<p>Tap to enter FPS</p> <p>Tap “+”(Increase)</p> <p>Tap “-”(Decrease)</p> <p>( Distance 1 mm )</p>	<p>The frame rate of the current video. The greater the frames per second, the greater the number of photos will be taken which will produce a smoother final video..( This parameter will calculate the length of the generated video)</p>
Start	<p>Tap</p>	<p>Tap "Start", it will open the interface shown in Photo 3, set the delayed start time. The Slypod will start after the set time has elapsed.</p>
Red area Photo 4 (step time-lapse start interface)	<p>Tap</p>	<p>During the step time-lapse, tap the central red area, and the Slypod can control the camera’s shutter to take photos. (Camera connection cable sold separately, check the Slypod’s camera connection compatibility chart to confirm if your camera is supported)</p>

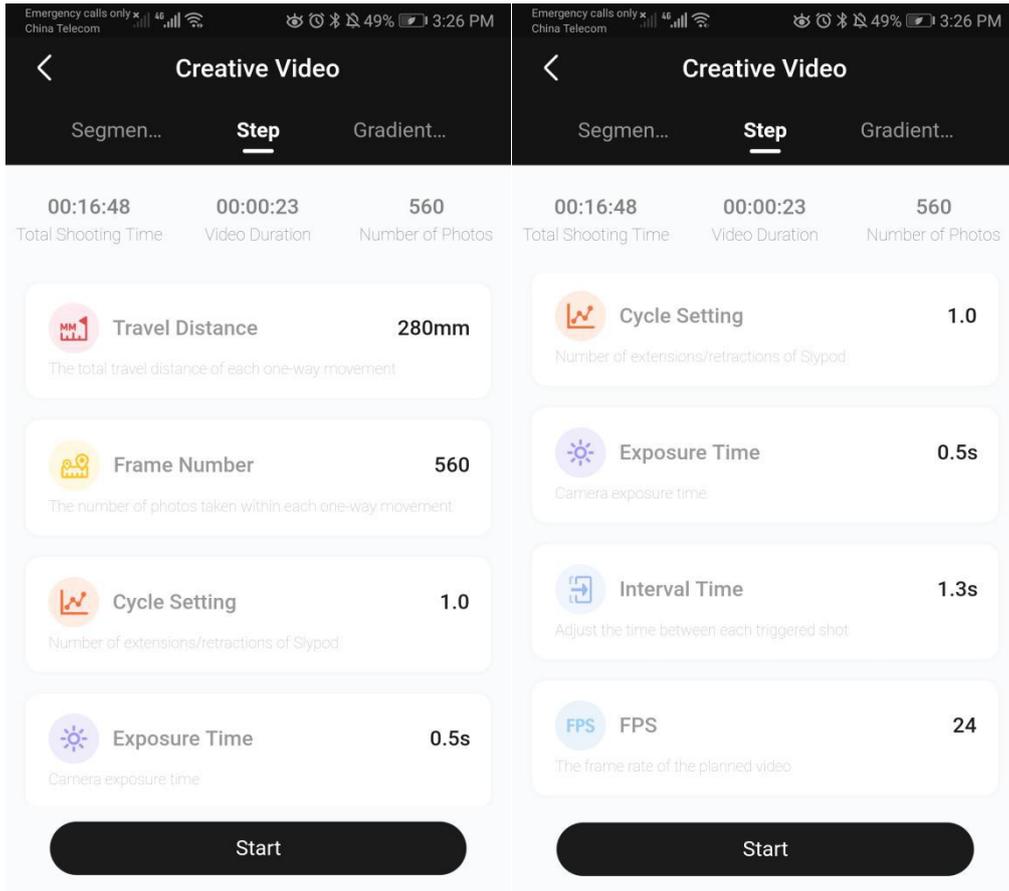


Photo 1

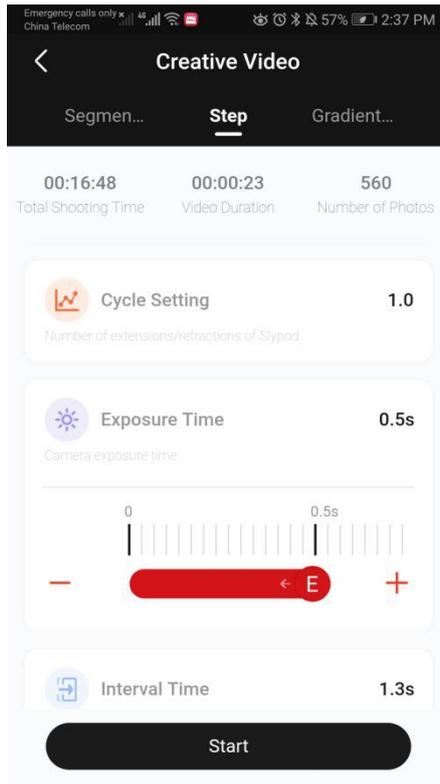


Photo 2

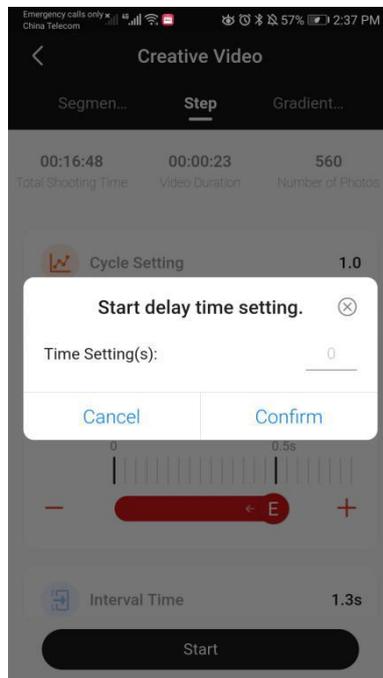
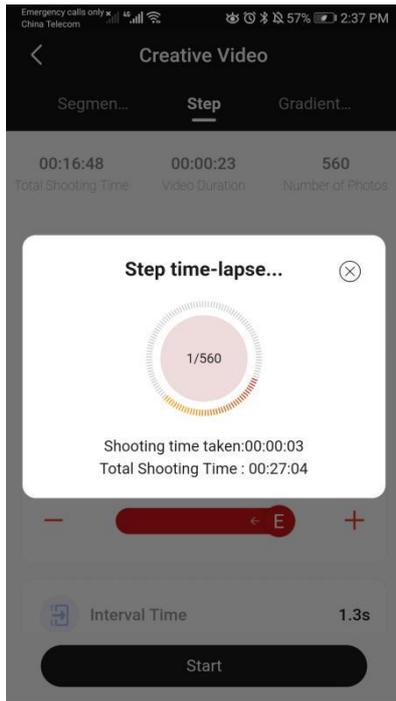


Photo 3



**Photo 4**

UI Icon	Operating Instruction	Gradient Step Mode
Increment/ Decrement interval	Tap Click “+”	Increasing or decreasing the time range between two photos. Effects the Slypod’s gradient movement.
“+”	Tap Again	Add settings to group(group limit 5) set interval and frame rage
Start	Tap	Start the gradient step time setting. The Slypod will start after the set time has elapsed.
Red area Photo 4 (gradient step time-lapse start interface)	Tap	During the gradient step time-lapse, tap the central red area, and the Slypod can control the camera’s shutter to take photos (Camera connection cable sold separately, check the Slypod’s camera connection compatibility chart to confirm if your camera is supported)

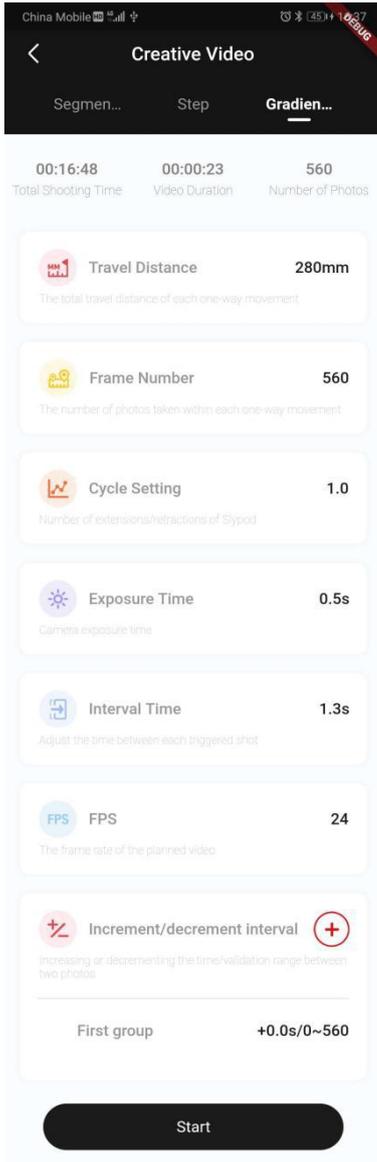


Figure 1

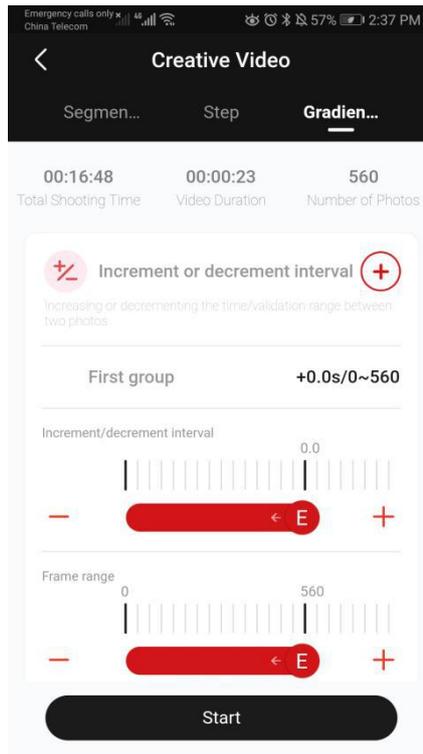


Figure 2

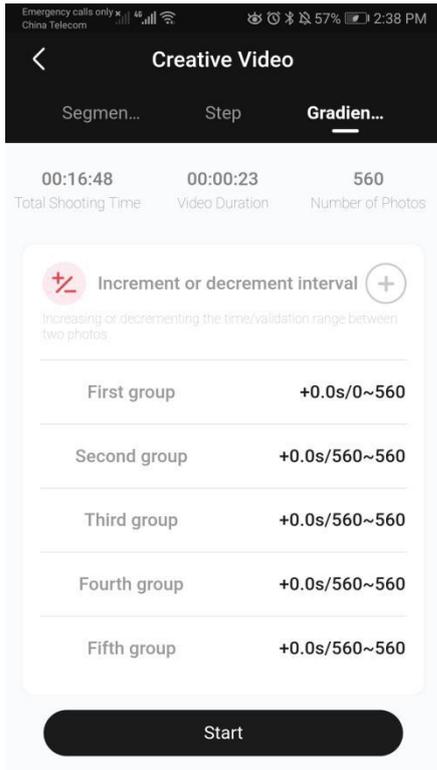


Figure 3

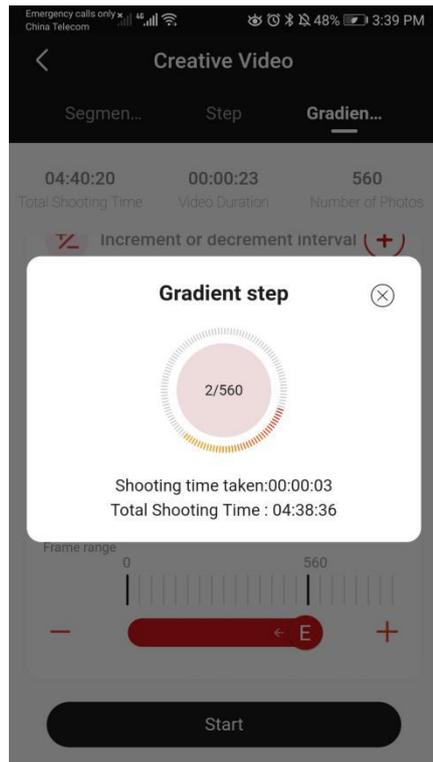
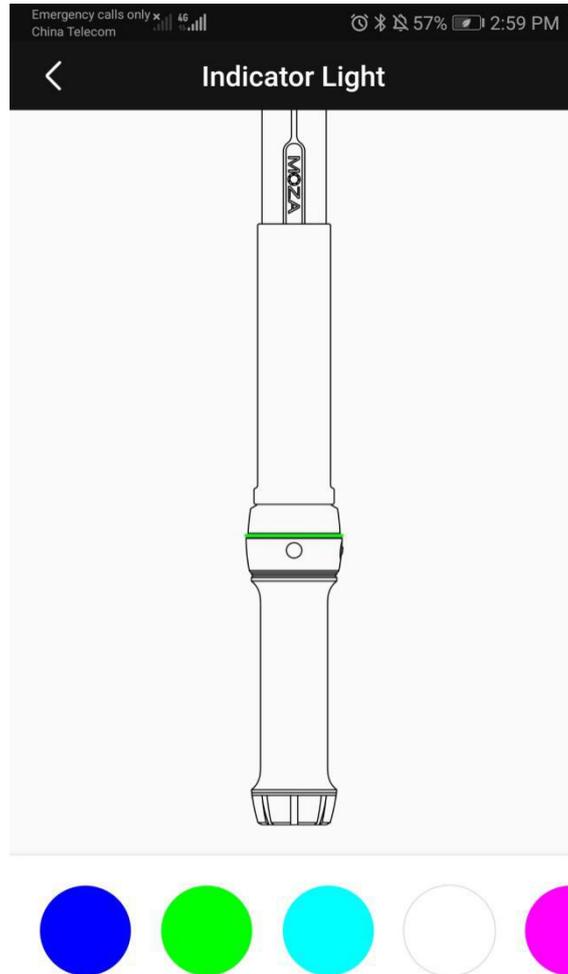


Figure 4

## Color Setting

Indicator Light customize color settings. There are 5 colors to choose from.



## Firmware Update

Updating the Firmware of Slypod. To update the Slypod, connect the Slypod to the power cable for charging. (Avoid running the MOZA Master in the background or locking the phone's screen). When in charging state, turn on the Slypod, connect it to the App, enter the operation interface and start the firmware update. The Slypod must be restarted after the firmware update is completed. If the update fails, the process needs to be repeated until the update is finished.

